

**NMEP Alliance Network— 2000  
Training for Partners  
Module Descriptions**

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**MODULE I: Comparing Medicare Options—Making Informed Choices**

This module is a basic overview of the Medicare program. The materials—up-to-date and ready-to-use—are designed for information givers/trainers who are familiar with the Medicare program and would like to have prepared information for their presentations. Where applicable, updates from the Balanced Budget Refinement Act (BBRA) of 1999 are included.

**MODULE II: Beneficiary Rights and Protections**

This module will begin with an overview of beneficiary rights, including the right to confidentiality; with the help of flowcharts, processes for appeals and grievances in both the Original Medicare Plan and Medicare+Choice Plans will be examined. The module will conclude with information on consumer rights and HCFA's messages on fraud and abuse.

**MODULE III: Savings for Medicare Beneficiaries**

There are many programs to help beneficiaries with their Medicare expenses, such as QMB, SLMB, QI-1, QI-2 and QDWI. This module describes these programs and who qualifies for them.

**MODULE IV: Medicare Program Updates**

This module covers selected components from the BBRA and provisions specific to beneficiary needs. The module will address prior law, new provisions, and important developments.

**MODULE V: Medigap**

This module explains supplemental insurance policies that are vehicles for paying certain beneficiary healthcare costs not covered under Medicare. Also presented will be any relevant updates to Medigap generated by the BBRA.

**MODULE VI: Medicare as a Secondary Payer**

A number of Medicare-eligible beneficiaries also have other health insurance coverage. In some instances, Medicare may pay certain remaining beneficiary health care costs after the other (primary) policy pays what it covers. In these cases, Medicare is considered as the secondary payer. Included in the discussion are no-fault insurance, Veterans benefits, employee group health plans, provisions for those with ESRD, and other related topics.

**MODULE VII: Medicare: Disability and End-Stage Renal Disease**

Information in this module is presented in two sections. Section 1 describes program specifics for the Medicare beneficiary with ESRD. Section 2 provides detailed information for those who qualify for Medicare through disability. It also will include an overview of any changes brought about by the BBRA.

**MODULE VIII: Using Workshop Materials Effectively**

This workshop session covers how to best use the REACH 2000 training materials. Included is a demonstration on how to use the PowerPoint presentations, which are provided on diskettes, and how to design a specific workshop delivery.

**MODULE IX: Enhancing Communication with Beneficiaries: Techniques for Reaching Diverse Populations**

This module will address the diversity of Medicare beneficiaries and provide techniques that are most effective in reaching specific groups.

**MODULE X: Maximizing Information Sources, Including the Internet**

Participants will learn how to obtain information on Medicare from HCFA and other appropriate sources, such as SHIPs and PROs. Focus will be on using the Internet as a source of current information, including a live demonstration of "hcfa.gov" and "medicare.gov" websites and a session on the use of search engines.

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